



Project CITIZEN CARE / Upgraded Health Structures in the Cross Border Area **Cofounded by European Union (ERDF) and by National Funds of Greece & Italy**

Acronym: CITIZEN CARE

Title: Upgraded Health Structures in the Cross Border Area

Priority axis: 3. Improving the quality of life, protection of the environment and enhancement of Social and cultural cohesion

Specific Objective: 3.3: Protection of health

Lead Partner: Infrastructure Building S.A.

Partner 2: University Hospital Consortium Corporation Polyclinic of Bari (UHCC_PoB)

Budget: Total 34.000.000 € Lead Partner 15.512.361 € Partner 18.487.639 €

End: 30 October 2015

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Background of the project, problems/target groups/challenges to be addressed

- the **distribution** of health resources is unequal in Apulia and Epirus
- studies underlie the **growing regional disparity in healthcare provision** not only in Italy but also in Greece that results in increased inhabitants mobility for medical examination and treatment
 1. in Greece **rural - urban** area competition in favor of the latter
 2. in Italy **South-North** rivalry against the former
- to **redress the balance** and systematically increase citizen satisfaction with provided medical services , CITIZEN CARE is upgraded 2 medical structures
 - A) the **Filiates Medical Center (FMC) in Epirus** and
 - B) the **Polyclinic of Bari** (PoB).

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Background of the project, problems/target groups/challenges to be addressed

- the **interventions in FMC and PoB are targeted** to increase, in the cross border area, number of
 - Egnatia motorway **passengers** that pass south of the Filiates Municipality
 - **visitors** that access Bari by port or airport
- as well as, the **refurbishment activities**, add value at favor of the local population
- finally the upgrading of these cross border medical structures will **encourage research exchanges** among medical practitioners

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Objectives of the Project

In recent years there has been a **constant movement of patients from rural to urban areas**. Within this framework of healthcare disparity within regions, the **project aims to:**

- **create upgraded secondary care structures** for citizens in the cross border area
- **increase** the quality of health service provision both to local and moving population (tourists, migrants etc).
- **improve** provided services
- **eliminate the conditions excluding sensitive social** groups by encouraging cross border healthcare cooperation among structures and their management.

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Expected Outputs of project activities

the **interventions in the Filiates Medical Center (FMC)** comprise

- a 6-storey building of 5941,57 m² as an extension to the Medical Center that becomes a General Hospital and
- 900 m² Refurbishment in areas of the existing FMC
- medical and hotel equipment for the FMC.

the **interventions in the Polyclinic of Bari** include:

- major maintenance works in Giovanni XXIII hospital,
- maintenance works in the new ER surgery complex & in the ex-first aid
- major maintenance in the General services' area (Pharmacy and Central Ecological Thermal Hospital Area)
- various maintenance works across PoB Clinics and medical equipments

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Expected Results: direct and immediate effects resulting from the project

CITIZEN CARE giving emphasis on the upgrading of selected healthcare structures in the cross border area **is achieving the following direct and immediate effects**

- **reduce** the geographic and physical **isolation** of patients
- **health condition improvement** of the cross-border local population
- **improvement of the quality** of healthcare services provided to the local population
- **upgraded medical equipment**
- the equipment installed as part of the project is strongly **assisting scientific medical research**

Project CITIZEN CARE / Upgraded Health Structures in the Cross Border Area Partial Results of Partner Polyclinic of Bari

Polyclinic actions of the project are about **85% completed**, specifically infrastructural interventions referred to years 2009-2013:

- **incremented** the patients number and quality of treatment
- **reduced hospitalization time**,
- introduced **new specializations** ,
- **reduced transfers** from south to north facilities,
- **served more people** coming from touristic ship and airport in transit or in holidays
- the refurbished actions have produced a lot of **benefit also to the local population and removed prevention** regarding the perceived quality of southern hospital facilities

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ANNEX A) Infrastructural interventions referred to years 2009-2013.

Examples:

- 1 . attic insulation corrugated sheet and resurfacing and waterproofing plexus former biochemistry
- 2 . **consolidation** work local basement pavilion pediatric clinic
- 3 . consolidation perimeter wall 2nd floor hall administration
- 4 . adaptation gas supply network central kitchen
- 5 . **maintenance** 2nd and 3rd floor surgical clinic
- 6 . Former local for drivers adaptation for new switchboard
- 7 . restoration laboratory immuno histochemistry of pathological anatomy
- 8 . maintenance surgical clinic for dialysis
- 9 . restoration to the upper ground floor of Chini pavilion
- 10 . maintenance digestive endoscopy, general surgery and liver transplantation
- 11 . construction of new collectors and supervisors oxygen and compressed air valve for surgical clinics
- 12 . adaptation areas in neuroradiology for installing new MRI

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Future: Memorandum of Understanding between partners

- **encourage cooperation** through the sharing of expertise and culture and sharing of medical / health care facilities and equipment, through new technologies (broadband, cloud computing, etc.) and new paradigms of cooperation between specialists
- attention to infrastructure (existence and costs) can facilitate the **physical and telematic relationship** among cooperating subjects
- **accelerate the process of innovation and modernization** focusing on **cooperation / collaboration** and identifying for each partner the improvement of different specializations in a manner **not duplicating efforts, identifying health centers of excellence**, complementary among partners, and easily accessible from all participating countries
- to promote centers of excellence based on **telemedicine technologies** : services of teleradiology, telecardiology, telediabetology and telenephrology
- theme connected, and very interesting, is the use of **surgical robots** in connection with centers of excellence



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Thanks

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